

WARRANTY



Great Circle Sails is committed to producing the finest quality sails using the finest materials and workmanship. We believe in our products and stand fully behind them. If you are not satisfied with a sail at the time it is delivered, or if it does not perform to your satisfaction please contact our corporate office. Alteration, repair, replacement, or refund will be arranged as necessary.

We hereby warrant that the sail will be free from defects in materials and workmanship as follows:

Dacron/Woven fabric Sails

Three years from the date of purchase. If any defect in material or workmanship should arise during the three (3) year warranty period, USPSA will correct the defect or, at USPSA's discretion, replace the sail or refund the purchase price.

Laminated fabric Sails including Membrane sails

Two years from the date of purchase. If any defect in material or workmanship should arise during the Two (2) year warranty period, Great Circle Sails will correct the defect or, at Great Circle Sails' discretion, replace the sail or refund the purchase price.

Conditions

Great Circle sails warranty shall not apply, nor shall Great Circle Sails be liable for any new sail which is damaged by an event external to the sail, including repairs, alterations, or modifications not authorized by Great Circle Sails. This includes abuse or misuse, use of the sail beyond its designed wind range, excessive flogging, the use of solvents or chemicals, or any other cause not arising directly out of defects in materials or workmanship.

All warranty issues should be brought to the attention of Great Circle Sails before any work is carried out on the sail.

The warranty guarantees the structural integrity of the sails for all normal sailing situations. Normal sailing is, of course, a very difficult term to define and we realize fully that much of this interpretation is left to the owner and professional assessment of the crew. It is our intention to ensure that the customer is totally satisfied.

This warranty does not cover normal maintenance items such as chafe. The warranty does not guarantee the sails in the event of a failure of the equipment that controls the sails, such as the mast, stays or roller furling system.

The warranty may be voided if any work is done to the sails by a sailmaker other than Ullman Sails. Should this situation arrive, this sailmaker must be approved by Great Circle Sails in advance. Urgent work will not be held up by this provision, but it is important that the work done be approved and documented.

Mildew in laminate sails does not cause structural damage, it is only cosmetic. We do not guarantee that laminates will not have mildew problems. So while the structural integrity of the fabric and lamination is warranted, we do not warranty laminate sails that develop mildew.

PLEASE NOTE: There will be no refunds given; only repair or replacement on the sails purchased.

For any clarification on this please contact Brian Hancock at brian@greatcirclesails.com